



## **REDRESSAL OF GRIEVANCE OF STUDENTS (SGRC)**

Redressal of Grievance of Students (SGRC) as per the UGC Regulation 2023 at Dogra Degree College is established to address and resolve student concerns in a fair, transparent, and time-bound manner. The committee ensures that students have a formal platform to voice their issues related to academics, administration, or any other aspect affecting their well-being.

This committee plays a crucial role in maintaining a harmonious learning environment by listening, investigating, and redressing grievances efficiently while upholding institutional integrity and student rights.

### **Functions of the Redressal of Grievance of Students (SGRC)**

1. Provide a structured mechanism for students to submit their grievances through both online and offline modes.
2. Conduct a thorough and impartial inquiry into the grievances while maintaining confidentiality.
3. Propose and implement solutions based on fairness and institutional policies.
4. Educate students about their rights, responsibilities, and grievance procedures.
5. Ensure grievances are resolved to the satisfaction of the student and take feedback for continuous improvement.

### **Objectives of the Redressal of Grievance of Students (SGRC)**

- To provide a structured and accessible grievance redressal mechanism for students.
- To uphold the principles of justice, fairness, and confidentiality in addressing student concerns.
- To create a responsive and student-friendly academic and administrative environment.
- To ensure a timely resolution of grievances and avoid unnecessary delays.
- To promote accountability and transparency within the institution.



ISO 9001:2015 CERTIFIED

# DOGRA DEGREE COLLEGE

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(Recognized by J&K Govt. & Affiliated to the University of Jammu)

NAAC Accredited

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This is for the information of all concerned that the composition of SGRC is revised as per the UGC guidelines ([Link](#)) w.e.f. 29<sup>th</sup> of March 2025.

Position	Name	Term	Contact
Chairperson	Ms. Shivani Kashyap	2 years	9086195932
Members	Ms. Sonia Gupta Ms. Simran Thakur Mr. Ashish Thakur Mr. Gulshan Sharma	2 years	9858594494 7006857002 8082035958 7006285174
Student Representative (Special Invitee)	Priyanka Charak BBA 6 <sup>th</sup> Sem Taniya Rajput BA 6 <sup>th</sup> Sem Kartik Jasrotia B.Com 6 <sup>th</sup> Sem	1 year	--- --- ---
Ombudsperson (for appeals for the decision of SGRC)			---

Sd/-  
Principal  
Dogra Degree College

Sd/-  
IQAC, Coordinator  
Dogra Degree College